



TraCC Rail Utilisation Study – On Train Survey

We're conducting market research on behalf of TraCC, the Mid Wales transport consortium, into local rail services. To assist with future investment decisions we would appreciate a few minutes of your time to answer some questions about your travel habits.

1. At which station did your train journey start?

2. At which station will your train journey end?

3. How did you get to your boarding station?

Car (parked)	<input type="checkbox"/>
Car (dropped off)	<input type="checkbox"/>
Bus	<input type="checkbox"/>
Taxi	<input type="checkbox"/>
Cycle	<input type="checkbox"/>
Walk	<input type="checkbox"/>
Other	<input type="checkbox"/>

4. What is the main purpose of your rail journey?

Commuting to/from work	<input type="checkbox"/>
Employer's business	<input type="checkbox"/>
Education	<input type="checkbox"/>
Recreation/Leisure	<input type="checkbox"/>
Shopping	<input type="checkbox"/>
Tourism	<input type="checkbox"/>
Visiting Friends/Family	<input type="checkbox"/>
Other (please state)	<input type="checkbox"/>

5. How often do you use the train for this particular purpose?

Less than once a month	<input type="checkbox"/>
1-3 times a month	<input type="checkbox"/>
Once a week	<input type="checkbox"/>
2-4 times a week	<input type="checkbox"/>
5 or more times a week	<input type="checkbox"/>

6. What other modes of transport are options for this journey?

Car	<input type="checkbox"/>
Bus	<input type="checkbox"/>
Walk	<input type="checkbox"/>
Cycle	<input type="checkbox"/>
Other	<input type="checkbox"/>

7. Did you have access to a car for this journey?

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

8. Why do you choose the train in preference to other transport modes?

Quicker	<input type="checkbox"/>
Less Expensive	<input type="checkbox"/>
No other option	<input type="checkbox"/>
More convenient	<input type="checkbox"/>
More environmentally friendly	<input type="checkbox"/>
Other (please state)	<input type="checkbox"/>

9. How do you rate the following aspects of the **current** train service?

- 1 = Excellent
- 2 = Very Good
- 3 = Average
- 4 = Poor
- 5 = Very Poor

	1	2	3	4	5
Information provision					
Service frequency					
Service Reliability					
Early/Late trains					
Train Comfort/ Cleanliness					
Personal Security					
Station/ Waiting Facilities					
Journey Cost					
Parking at stations					
Accessibility (on/ off train)					
Speed					

10. Which type of ticket have you bought?

Single	<input type="checkbox"/>
Day/period return	<input type="checkbox"/>
Weekly	<input type="checkbox"/>
Monthly	<input type="checkbox"/>
Annual	<input type="checkbox"/>

11. How do you normally buy your ticket?

On the train	<input type="checkbox"/>
At the station	<input type="checkbox"/>
By Post	<input type="checkbox"/>
Online	<input type="checkbox"/>
Other (please state)	<input type="checkbox"/>

12. Which of the following methods would you like to be able to use to buy your ticket?

Ticket Office	<input type="checkbox"/>
Ticket Machine	<input type="checkbox"/>
On the train	<input type="checkbox"/>
By Phone/Post	<input type="checkbox"/>
Online	<input type="checkbox"/>
By Text	<input type="checkbox"/>
Other (please state)	<input type="checkbox"/>
<input type="text"/>	

13. Please rate the **importance** of the following factors when using the train

- 1 = Very Important
- 2 = Important
- 3 = Neither Important or Unimportant
- 4 = Unimportant
- 5 = Very Unimportant

	1	2	3	4	5
Information provision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service frequency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Reliability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Early/Late trains	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Train Comfort/ Cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Personal Security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Station/ Waiting Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Journey Cost	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parking at stations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility (on/ off train)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14. Would increased train frequencies allow you to use the train more?

Yes

No

If yes, what level of frequency would increase your use of the service? Existing frequencies are shaded in the table below. Please tick relevant line(s)

	Heart of Wales Shrewsbury to Swansea	Cambrian Mainline Shrewsbury Aberystwyth	Cambrian Coast line Shrewsbury to Pwllheli
Every 4 hrs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Every 2 hrs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Every hour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Every ½ hr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Every 15 mins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. Do you have any other comments about the existing train services in the area?

16. Which age group do you belong to?

Under 16

16-25

26-59

Over 60

17. Do you have any mobility difficulties?

Yes

No

18. Are you Male/Female?

Male

Female

Thank you for your time

Astudiaeth Defnydd Rheilffyrdd TraCC – Arolwg Ar y Trên

Rydym yn cynnal ymchwil marchnad ar ran TraCC, consortiwm trafndiaeth Canolbarth Cymru, ar wasanaethau rheilffordd lleol. Fe fydden ni'n ddiolchgar cael ychydig funudau o'ch amser i ateb rhai cwestiynau am eich arferion teithio er mwyn cynorthwyo gyda phenderfyniadau am fuddsoddi yn y dyfodol.

1. Ym mha orsaf y gwnaeth eich taith trê'n gychwyn?

2. Ym mha orsaf y bydd eich taith trê'n yn gorffen?

3. Sut wnaethoch chi gyrraedd yr orsaf lle daethoch ar y trê'n?

- Car (parcio yno)
- Car (rhywun yn dod â chi)
- Bws
- Tacsi
- Beic
- Cerdded
- Arall

4. Beth yw prif bwrpas eich taith trê'n?

- Teithio i/o'r gwaith
- Busnes cyflogwr
- Addysg
- Hamdden
- Siopa
- Twristiaeth
- Ymweld â Ffrindiau/Teulu
- Arall (nodwch)

5. Pa mor aml ydych chi'n defnyddio'r trê'n ar gyfer y diben neilltuol yma?

- Llai na unwaith y mis
- 1-3 o weithiau'r mis
- Unwaith yr wythnos
- 2-4 o weithiau'r wythnos
- 5 neu fwy o weithiau'r wythnos

6. Pa ddulliau eraill o drafnidiaeth sy'n opsiynau ar gyfer y daith yma?

- Car
- Bws
- Cerdded
- Seiclo
- Arall

7. Oedd gennych chi gar y medrech fod wedi'i ddefnyddio ar gyfer y daith yma?

Oedd

Na

8. Pam ydych chi'n dewis y trê'n o flaen y dulliau trafndiaeth eraill?

Cyflymach	
Rhatach	
Dim dewis arall	
Mwy cyfleus	
Mwy cyfeillgar i'r amgylchedd	
Arall (nodwch)	

9. Beth yw eich barn am yr agweddau dilynol o'r gwasanaeth trê'n **presennol**?

- 1 = Ardderchog
- 2 = Da
- 3 = Digonol
- 4 = Gwael
- 5 = Gwael iawn

1 2 3 4 5

- Darpariaeth gwybodaeth
- Pa mor aml yw'r gwasanaeth
- Pa mor ddibynadwy yw'r gwasanaeth
- Trenau cynnar/hwyr
- Cysur a glanweithdra'r trê'n
- Diogelwch personol
- Cyfleusterau'r orsaf/aros
- Cost y daith
- Parcio mewn gorsafoedd
- Hygyrchedd (ar/ffwrdd o'r trê'n)
- Cyflymder

10. Pa fath o docyn ydych chi wedi'i brynu?

- Sengl
- Dwy- ffordd
- Wythnosol
- Misol
- Blynyddol

11. Sut ydych chi'n prynu'ch tocyn fel arfer?

Ar y trên	<input type="checkbox"/>
Yn yr orsaf	<input type="checkbox"/>
Drwy'r post	<input type="checkbox"/>
Ar-lein	<input type="checkbox"/>
Arall (nodwch)	<input type="checkbox"/>
<input type="text"/>	

12. Pa un o'r dulliau dilynol fydddech chi'n hoffi medru eu defnyddio i brynu eich tocyn?

Swyddfa Docynnau	<input type="checkbox"/>
Peiriant Tocynnau	<input type="checkbox"/>
Ar y trên	<input type="checkbox"/>
Dros y Ffôn/Drwy'r Post	<input type="checkbox"/>
Ar-lein	<input type="checkbox"/>
Drwy Destun	<input type="checkbox"/>
Arall (noder)	<input type="checkbox"/>
<input type="text"/>	

13. Pa mor **bwysig** y credwch yw'r ffactorau dilynol pan fyddwch yn defnyddio'r trên

- 1 = Pwysig lawn
- 2 = Pwysig
- 3 = Dim yn Bwysig nac yn Ddibwys
- 4 = Dibwys 5 = Dibwys lawn

	1	2	3	4	5
Darpariaeth gwybodaeth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pa mor aml yw'r gwasanaeth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pa mor ddibynadwy yw'r gwasanaeth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trenau cynnar/hwyr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cysur a Glanweithdra Trenau	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diogelwch Personol	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cyfleusterau'r Orsaf/Aros	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cost y Daith	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parcio mewn gorsafoedd	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hygyrchedd (ar/ffwrdd o'r trên)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cyfilymder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14. A fyddai trenau mwy aml yn eich galluogi i ddefnyddio mwy ar y trên?

Byddai

Na

Os byddai, trenau pa mor aml fyddai'n cynyddu eich defnydd o'r gwasanaeth? Dangosir pa mor aml mae trenau ar hyn o bryd mewn cysgod yn y tabl uwchben. Ticiwch y lein(iau) perthnasol.

	Calon Cymru Amwythig i Abertawe	Prif Lein Cambrian Amwythig i Aberystwyth	Lein Arfordir Cambrian Amwythig i Bwllheli
Bob pedair awr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bob dwy awr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bob awr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bob ½ awr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bob 15 munud	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. Oes gennych chi unrhyw sylwadau eraill am y gwasanaethau trên presennol yn yr ardal?

16. Ym mha grŵp oedran ydych chi?

Dan 16

16-25

26-59

Dros 60

17. Oes gennych chi unrhyw broblemau symudedd?

Oes

Na

18. Ydych chi'n

Gwryw

Benyw

Diolch Yn Fawr

TraCC Rail Utilisation Study – On Street Survey

We're conducting market research on behalf of TraCC, the Mid Wales transport consortium, into local rail services. Do you have a few minutes to answer some questions about your travel habits?

1. Where have you come from today?

2. What mode of transport did you use to get here?

Car	<input type="checkbox"/>
Taxi	<input type="checkbox"/>
Bus	<input type="checkbox"/>
Train	<input type="checkbox"/>
Cycle	<input type="checkbox"/>
Walk	<input type="checkbox"/>
Other	<input type="checkbox"/>

3. How long did your journey take?

<1/2 hr	<input type="checkbox"/>
1/2 - 1 hr	<input type="checkbox"/>
>1 hr	<input type="checkbox"/>

4. What was the reason for your journey?

Travel to Work	<input type="checkbox"/>
Travel to school/ college/ training	<input type="checkbox"/>
Business travel	<input type="checkbox"/>
Leisure/ Shopping	<input type="checkbox"/>
Tourism	<input type="checkbox"/>
Other (please state)	<input type="checkbox"/>
<input style="width: 100%; height: 20px;" type="text"/>	

5. Did you have access to a car for this journey?

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

6. Have you used the train in the last 12 months?

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

If yes, how often do you use the train?

Several times a week	<input type="checkbox"/>
Several times a month	<input type="checkbox"/>
Several times a year	<input type="checkbox"/>

If yes, which services do you use?

Cambrian Mainline (Shrewsbury to Aberystwyth)	<input type="checkbox"/>
Cambrian Coast line (Shrewsbury to Pwllheli)	<input type="checkbox"/>
Heart of Wales line (Shrewsbury to Swansea)	<input type="checkbox"/>
Other	<input type="checkbox"/>

7. Thinking about the last time you used the train how would you rate your experience?

Positive	<input type="checkbox"/>
Neither positive nor negative	<input type="checkbox"/>
Negative	<input type="checkbox"/>
Have never used train	<input type="checkbox"/>

8. Please rate the **importance** of the following factors when using the train

- 1 = Very Important
- 2 = Important
- 3 = Neither Important or Unimportant
- 4 = Unimportant
- 5 = Very Unimportant

	1	2	3	4	5
Information provision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service frequency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Reliability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Early/Late trains	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Train Comfort/ Cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Personal Security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Station/ Waiting Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Journey Cost	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parking at stations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility (on/ off train)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. How do you perceive the following aspects of the **current** train service?

- 1 = Excellent
- 2 = Very Good
- 3 = Average
- 4 = Poor
- 5 = Very Poor

	1	2	3	4	5
Information provision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service frequency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Reliability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Early/Late trains	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Train Comfort/ Cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Personal Security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Station/ Waiting Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Journey Cost	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parking at stations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility (on/ off train)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. Could you use the train for any of the following journeys? If yes, how often do you use the train?

	N/A	No	Yes	several/week	several/month	several/year	Not at all
Commute to work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shopping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other leisure purpose	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. If you were going to travel from [select appropriate journey for survey location]

- Aberystwyth** to Shrewsbury
- Barmouth** to Aberystwyth
- Welshpool** to Aberystwyth
- Knighton** to Shrewsbury
- Llandrindod** to Shrewsbury
- Llandeilo** to Swansea

How would you choose to travel?

Car	<input type="checkbox"/>
Train	<input type="checkbox"/>
Bus	<input type="checkbox"/>
Other	<input type="text"/>

12. By your chosen method

How much do you think it costs you (return journey)?

How long does it take (one way)?

How frequent is the service? [if applicable]

13. If you did the same journey by train (if answer not already train)

How much do you think a return train ticket would cost?

How long do you think it would take by train (one way)?

How frequent do you think the service is?

14. Would increased train frequencies allow you to use the train more?

Yes

No

If yes, what level of frequency would increase your use of the service? Existing frequencies are shaded in the table below. Please tick relevant line(s)

	Heart of Wales Shrewsbury to Swansea	Cambrian Mainline Shrewsbury Aberystwyth	Cambrian Coast line Shrewsbury to Pwllheli
Every 4 hrs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Every 2 hrs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Every hour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Every ½ hr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Every 15 mins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. Do you have any other comments about the existing train services in the area?

16. Which age group do you belong to?

Under 16

16-25

26-59

Over 60

17. Are you Male/Female?

Male

Female

Thank you for your time

Astudiaeth Defnydd Rheilffyrdd TraCC – Arolwg Ar y Trên

Rydym yn cynnal ymchwil marchnad ar ran TraCC, consortiwm trafndiaeth Canolbarth Cymru, ar wasanaethau rheilffordd lleol. Oes gennych chi ychydig funud au i ateb rhai cwestiynau am eich arferion teithio os gwelwch yn dda?

1. O ble daethoch chi heddiw?

2. Pa ddull trafndiaeth wnaethoch chi ddefnyddio i ddod yma?

Car	<input type="checkbox"/>
Taksi	<input type="checkbox"/>
Bws	<input type="checkbox"/>
Trên	<input type="checkbox"/>
Beic	<input type="checkbox"/>
Cerdded	<input type="checkbox"/>
Arall	<input type="checkbox"/>

3. Pa mor hir gymerodd eich taith?

<1/2 awr	<input type="checkbox"/>
½ - 1 awr	<input type="checkbox"/>
>1 awr	<input type="checkbox"/>

4. Beth oedd y rheswm am eich taith?

Teithio i'r gwaith	<input type="checkbox"/>
Teithio i'r ysgol/coleg/hyfforddiant	<input type="checkbox"/>
Teithio busnes	<input type="checkbox"/>
Hamdden/Siopa	<input type="checkbox"/>
Twristiaeth	<input type="checkbox"/>
Arall (nodwch)	<input type="checkbox"/>

5. Oedd gennych chi gar y medrech ei ddefnyddio ar gyfer y daith yma?

Oedd	<input type="checkbox"/>
Na	<input type="checkbox"/>

6. Ydych chi wedi defnyddio'r trên yn y 12 mis diwethaf?

Do	<input type="checkbox"/>
Na	<input type="checkbox"/>

Os do, pa mor aml ydych chi'n defnyddio'r trên?

Nifer o weithiau'r wythnos	<input type="checkbox"/>
Nifer o weithiau'r mis	<input type="checkbox"/>
Nifer o weithiau'r flwyddyn	<input type="checkbox"/>

Os do, pa rai o'r gwasanaethau dilynol ydych chi'n eu defnyddio?

Prif lein y Cambrian (Amwythig i Aberystwyth)	<input type="checkbox"/>
Lein Arfordir y Cambrian (Amwythig i Bwllheli)	<input type="checkbox"/>
Lein Calon Cymru (Amwythig i Abertawe)	<input type="checkbox"/>
Arall	<input type="checkbox"/>

7. A meddwl am y tro diwethaf i chi ddefnyddio'r trên, sut fydddech chi'n disgrifio eich profiad?

Cadarnhaol	<input type="checkbox"/>
Dim yn gadarnhaol na negyddol	<input type="checkbox"/>
Negyddol	<input type="checkbox"/>
Erioed wedi defnyddio'r trên	<input type="checkbox"/>

8. Pa mor **bwysig** y credwch yw'r ffactorau dilynol pan fyddwch yn defnyddio'r trên

- 1 = Pwysig iawn
- 2 = Pwysig
- 3 = Dim yn Bwysig nac yn Ddibwys
- 4 = Dibwys
- 5 = Dibwys iawn

1 2 3 4 5

Darpariaeth gwybodaeth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pa mor aml yw'r gwasanaeth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pa mor ddibynadwy yw'r gwasanaeth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trenau cynnar/hwyr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cysur a Glanweithdra Trenau	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diogelwch Personol	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cyfleusterau'r Orsaf/Aros	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cost y Daith	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parcio mewn gorsafoedd	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hygyrchedd (ar/ffwrdd o'r trên)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cyflymder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. Beth yw eich barn am yr agweddau dilynol o'r gwasanaeth trên **presennol**?

- 1 = Ardderchog
- 2 = Da
- 3 = Digonol
- 4 = Gwael
- 5 = Gwael iawn

1 2 3 4 5

Darpariaeth gwybodaeth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pa mor aml yw'r gwasanaeth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pa mor ddibynadwy yw'r gwasanaeth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trenau cynnar/hwyr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cysur a glanweithdra'r trên	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diogelwch personol	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cyfleusterau'r orsaf/aros	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cost y daith	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parcio mewn gorsafoedd	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hygyrchedd (ar/ffwrdd o'r trên)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cyflymder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. Fedrech chi ddefnyddio'r trê'n ar gyfer unrhyw un o'r teithiau dilynol? Os medrech, pa mor aml ydych chi'n defnyddio'r trê'n?

	D/B	Na	Medrwn	nifer/wythnos	nifer/mis	nifer/blwyddyn	dim o gwbl
Teithio i'r gwaith							
Busnes							
Siopa							
Diben hamdden arall							

11. Pe byddech chi'n mynd i deithio o [dewiswch y daith addas ar gyfer lleoliad yr arolwg]

- Aberystwyth** i Amwythig
- Abermaw** i Aberystwyth
- Trallwng** i Aberystwyth
- Trefyclo** i Amwythig
- Llandrindod** i Amwythig
- Llandeilo** i Abertawe

Sut fyddech chi'n dewis teithio?

Car	<input type="checkbox"/>
Trê'n	<input type="checkbox"/>
Bws	<input type="checkbox"/>
Arall (noder)	<input type="text"/>

12. Yn ôl y dull y gwnaethoch ei ddewis

Faint ydych chi'n meddwl y mae'n ei gostio i chi (taith ddwy ffordd)?

Pa mor hir mae'n ei gymryd (un ffordd)?

Pa mor aml yw'r gwasanaeth? [os yn berthnasol]

13. Pe byddech yn gwneud yr un daith ar drê'n (os nad y trê'n oedd yr ateb eisoes)

Faint ydych chi'n meddwl y byddai tocyn trê'n dwy ffordd yn ei gostio?

Pa mor hir ydych chi'n feddwl y byddai'n ei gymryd ar y trê'n? (un ffordd)

Pa mor aml ydych chi'n meddwl fod y gwasanaeth yn rhedeg?

14. A fyddai trenau mwy aml yn eich galluogi i ddefnyddio mwy ar y trê'n?

Byddai
Na

Os byddai, trenau pa mor aml fyddai'n cynyddu eich defnydd o'r gwasanaeth? Dangosir pa mor aml mae trenau ar hyn o bryd mewn cysgod yn y tabl islaw.

Ticiwch y lein(iau) perthnasol.

	Calon Cymru Amwythig i Abertawe	Prif Lein Cambrian Amwythig i Aberystwyth	Lein Arfordir Cambrian Amwythig i Bwllheli
Bob pedair awr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bob dwy awr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bob awr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bob ½ awr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bob 15 munud	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. Oes gennych chi unrhyw sylwadau eraill am y gwasanaethau trê'n presennol yn yr ardal?

16. Ym mha grŵp oedran ydych chi?

Dan 16
16-25
26-59
Dros 60

17. Ydych chi'n (rhifwr i lenwi)

Gwryw
Benyw

Diwedd yr Arolwg – Diolch i chi am eich amser

Your Ref
Our Ref CG3852
Tel Ext 3128
e-mail Stephanie.malson@capita.co.uk

30th September 2009

Dear Sir/Madam,

Mid Wales Rail Study

Trafnidiaeth Canolbarth Cymru (TraCC) is the regional Transport Consortium for Mid Wales. It is a partnership between the three Mid Wales local authorities of Ceredigion, Gwynedd and Powys. More information is available on the TraCC website at: www.tracc.gov.uk.

The Consortium is currently preparing its first Regional Transport Plan (RTP) which will inform the emerging Welsh Assembly Government National Transport Plan, setting out regional transport investment priorities for Mid Wales.

Rail clearly has a significant part to play in a Mid Wales integrated transport system and issues associated with accessibility to services by public transport.

TraCC have commissioned Capita Symonds to undertake a study to inform the development of both a strategy and delivery programme for the Heart of Wales Line and the Cambrian Main and Coast Lines.

To help identify the needs of local businesses and communities we would like to know your organisations views with regards to the current rail service provision in Mid Wales. We hope you will take the time to complete the enclosed survey and return it in the envelope provided by Friday 16th October.

Yours faithfully,

Stephanie Malson

Eich Cyf
Ein Cyf CG3852
Est Ffôn 3128
e-bost Stephanie.malson@capita.co.uk

30 Medi 2009

Annwyl Syr/Madam

Astudiaeth Rheilffyrdd Canolbarth Cymru

Trafnidiaeth Canolbarth Cymru (TraCC) yw'r Consortiwm Trafnidiaeth rhanbarthol ar gyfer y Canolbarth. Mae'n bartneriaeth rhwng tri awdurdod lleol y canolbarth sef Ceredigion, Gwynedd a Phowys. Mae gwybodaeth bellach ar gael ar wefan Trac yn www.tracc.gov.uk.

Mae'r Consortiwm wrthi'n paratoi ei Gynllun Trafnidiaeth Rhanbarthol cyntaf a fydd yn sail i'r Cynllun Trafnidiaeth Rhanbarthol a ddatblygir gan Lywodraeth Cynulliad Cymru, yn nodi blaenoriaethau trafndiaeth rhanbarthol ar gyfer Canolbarth Cymru.

Mae'n amlwg fod gan reilffyrdd ran sylweddol i'w chwarae mewn system drafnidiaeth integredig yn y Canolbarth a materion yn gysylltiedig gyda hygyrchedd i wasanaethau ar drafnidiaeth gyhoeddus.

Mae TraCC wedi comisiynu Capita Symonds i gynnal astudiaeth i fod yn sail wrth ddatblygu strategaeth a hefyd raglen gyflenwi ar gyfer Lein Canol Cymru, Prif Lein y Cambrian a Lein Arfordir y Cambrian.

I helpu dynodi anghenion busnesau a chymunedau lleol, byddem yn hoffi gwybod barn eich sefydliad yng nghyswllt y ddarpariaeth gwasanaeth rheilffyrdd presennol yn y Canolbarth. Gobeithiwn y neilltuwch amser i lenwi'r arolwg amgaeedig a'i ddychwelyd yn yr amlen a roddwyd erbyn dydd Gwener 16 Hydref os gwelwch yn dda.

Yn gywir iawn,

Stephanie Malson



TraCC Rail Utilisation Study – Postal Survey

We're conducting market research on behalf of TraCC, the Mid Wales transport consortium, into local rail services. Do you have a few minutes to answer some questions about the role of rail travel in your business/ community?

Organisation

Address

1. How would you describe the level of train use in your business/ community?

- High
(regularly used, multiple activities)
- Moderate
(regularly used, single activity or occasionally for multiple activities)
- Low
(used occasionally, limited activities)
- Zero

2. Which of the following services do you think are used?

- Cambrian Mainline
(Shrewsbury to Aberystwyth)
- Cambrian Coast line
(Shrewsbury to Pwllheli)
- Heart of Wales line
(Shrewsbury to Swansea)
- Other

3. What do you think is the general perception of the local train service within your business/ community?

- Positive
- Neither positive nor negative
- Negative

4. How do you think the following aspects of the **current** train service are perceived?

- 1 = Excellent
- 2 = Good
- 3 = Average
- 4 = Poor
- 5 = Very Poor

	1	2	3	4	5
Information provision					
Service frequency					
Service Reliability					
Early/Late trains					
Train Comfort/ Cleanliness					
Personal Security					
Station/ Waiting Facilities					
Journey Cost					
Parking at stations					
Accessibility (on/ off train)					
Speed					

5. Do the majority of your employees/ community have regular access to a car?

- Yes
- No

6. How would you rate the **importance** of the following factors to your business/community using the train

- 1 = Very Important
- 2 = Important
- 3 = Neither Important or Unimportant
- 4 = Unimportant
- 5 = Very Unimportant

	1	2	3	4	5
Information provision					
Service frequency					
Service Reliability					
Early/Late trains					
Train Comfort/ Cleanliness					
Personal Security					
Station/ Waiting Facilities					
Journey Cost					
Parking at stations					
Accessibility (on/ off train)					
Speed					

7. How relevant is the train service to the following type of journeys?

	Relevant	Neither relevant nor irrelevant	Irrelevant
Commute to work			
Local business trips			
Long distance business trips			
Shopping			
Other leisure purpose			

8. Improvement to rail services can require significant investment, what **3 things** do you think would most encourage your employees/community to be able to use the train?

Better marketing of services	<input type="checkbox"/>
Increased train frequency	<input type="checkbox"/>
Retiming of services	<input type="checkbox"/>
Cleaner, more comfortable trains	<input type="checkbox"/>
Better facilities at stations	<input type="checkbox"/>
Improved parking at stations	<input type="checkbox"/>
Better integration (with bus and other rail services)	<input type="checkbox"/>
Other (please state)	<input type="checkbox"/>
<input type="text"/>	

9. To make a journey to Shrewsbury how would you expect most of your employees/community to travel?

Car	<input type="checkbox"/>
Train	<input type="checkbox"/>
Bus	<input type="checkbox"/>
Other	<input type="text"/>

By this method

How much do you think a return journey costs?

How long do you think it takes (one way)?

How frequent is the service? [if applicable]

10. For the same journey by train (if answer not already train)

How much do you think a return journey costs?

How long do you think it would take by train (one way)?

How frequent do you think the service is?

11. Would increased train frequency allow your business/ community to use the train more?

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

If yes, what level of frequency would increase use of the service? Existing frequencies are shaded in the table below. Please tick relevant line(s)

	Heart of Wales Shrewsbury to Swansea	Cambrian Mainline Shrewsbury Aberystwyth	Cambrian Coast line Shrewsbury to Pwllheli
Every 4 hrs			
Every 2 hrs			
Every hour			
Every ½ hr			
Every 15 mins			

12. Do you have any other comments about the existing train service and its relevance to your business or community?

Astudiaeth Defnydd Rheilffyrdd TraCC – Arolwg Post

Rydym yn cynnal ymchwil marchnad ar ran TraCC, consortiwm trafnidiaeth Canolbarth Cymru, ar wasanaethau rheilffordd lleol. Oes gennych chi ychydig funudau i ateb rhai cwestiynau am rôl teithio ar y rheilffordd yn eich busnes/cymuned os gwelwch yn dda?

Sefydliad
Cyfeiriad

1. Sut fydddech chi'n disgrifio lefel defnydd trenau yn eich busnes/cymuned?

- Uchel
(defnyddir yn rheolaidd ar gyfer teithio i'r gwaith a busnes/hamdden)
- Canolig
(defnyddir yn rheolaidd ar gyfer un math o weithgaredd neu'n achlysurol ar gyfer nifer o weithgareddau)
- Isel
(defnyddir yn achlysurol ar gyfer un math o weithgaredd)
- Dim

2. Pa rai o'r gwasanaethau dilynol ydych chi'n credu gaiff eu defnyddio?

- Prif lein y Cambrian
(Amwythig i Aberystwyth)
- Lein Arfordir y Cambrian
(Amwythig i Bwllheli)
- Lein Calon Cymru
(Amwythig i Abertawe)
- Arall

3. Beth ydych chi'n feddwl yw'r farn gyffredinol am y gwasanaeth trên lleol o fewn eich busnes/cymuned?

- Cadarnhaol
- Heb fod yn gadarnhaol na negyddol
- Negyddol

4. Beth ydych chi'n ei feddwl yw'r farn am yr agweddau dilynol o'r gwasanaeth trên **presennol**?

- 1 = Ardderchog
- 2 = Da
- 3 = Digonol
- 4 = Gwael
- 5 = Gwael iawn

	1	2	3	4	5
Darpariaeth gwybodaeth					
Pa mor aml yw'r gwasanaeth					
Pa mor ddibynadwy yw'r gwasanaeth					
Trenau cynnar/hwyr					
Cysur a glanweithdra'r trên					
Diogelwch personol					
Cyfleusterau'r orsaf/aros					
Cost y daith					
Parcio mewn gorsafoedd					
Hygyrchedd (ar/ffwrdd o'r trên)					
Cyflymder					

5. A oes gan fwyafrif y bobl sy'n gweithio i chi/ y gymuned fynediad rheolaidd i gar?

- Oes
- Na

6. Pa mor **bwysig** y credwch yw'r ffactorau dilynol i'ch busnes/gymuned wrth ddefnyddio'r trên

- 1 = Pwysig iawn
- 2 = Pwysig
- 3 = Dim yn Bwysig nac yn Ddibwys
- 4 = Dibwys
- 5 = Dibwys iawn

- Darpariaeth gwybodaeth
- Pa mor aml yw'r gwasanaeth
- Pa mor ddibynadwy yw'r gwasanaeth
- Trenau cynnar/hwyr
- Cysur a Glanweithdra Trenau
- Diogelwch Personol
- Cyfleusterau'r Orsaf/Aros
- Cost y Daith
- Parcio mewn gorsafoedd
- Hygyrchedd (ar/ffwrdd o'r trên)
- Cyflymder

	1	2	3	4	5

7. Pa mor berthnasol yw'r gwasanaeth trên i'r math dilynol o deithiau?

- Teithio i'r gwaith
- Tripiau busnes lleol
- Tripiau busnes pell
- Siopa
- Diben hamdden arall

	Perthnasol	Dim yn berthnasol nac amherthnasol	Amherthnasol

8. Gall gwella gwasanaethau trên olygu buddsoddiad sylweddol, pa **3 pheth** y credwch fyddai fwyaf o anogaeth i'ch gweithwyr/cymuned i fedru defnyddio'r trên?

Gwell marchnata gwasanaethau	<input type="checkbox"/>
Trenau mwy aml	<input type="checkbox"/>
Ailamseru gwasanaethau	<input type="checkbox"/>
Trenau glannach a mwy cysurus	<input type="checkbox"/>
Gwell cyfleusterau mewn gorsafoedd	<input type="checkbox"/>
Gwella parcio mewn gorsafoedd	<input type="checkbox"/>
Gwell integreiddio gyda gwsanaethau bws a rheilffordd arall	<input type="checkbox"/>
Arall (nodwch)	<input type="checkbox"/>

9. I fynd ar daith i Amwythig, sut fyddech chi'n disgwyl i'r rhan fwyaf o'ch gweithwyr/cymuned deithio?

Car	<input type="checkbox"/>
Trên	<input type="checkbox"/>
Bws	<input type="checkbox"/>
Arall (noder)	<input type="checkbox"/>

Gyda'r dull yma

Faint ydych chi'n meddwl y mae taith ddwy ffordd yn ei gostio?

Pa mor hir ydych chi'n meddwl ei fod yn ei gymryd (un ffordd?)

Pa mor aml yw'r gwasanaeth? [os yn berthnasol]

10. Ar gyfer yr un taith ar drên (os nad trên oedd yr ateb eisoes)

Faint ydych chi'n meddwl y mae taith ddwy ffordd yn ei gostio?

Pa mor hir ydych chi'n meddwl ei fod yn ei gymryd (un ffordd?)

Pa mor aml ydych chi'n meddwl mae'r gwasanaeth?

11. A fyddai trenau mwy aml yn galluogi eich busnes/cymuned i ddefnyddio mwy ar y trên?

Byddai	<input type="checkbox"/>
Na	<input type="checkbox"/>

Os byddai, trenau pa mor aml fyddai'n cynyddu defnydd o'r gwasanaeth? Dangosir pa mor aml mae trenau ar hyn o bryd mewn cysgod yn y tabl islaw. Ticiwch y lein(iau) perthnasol.

	Calon Cymru Amwythig i Abertawe	Prif Lein Cambrian Amwythig i Aberystwyth	Lein Arfordir Cambrian Amwythig i Bwlheli
Bob pedair awr			
Bob dwy awr			
Bob awr			
Bob ½ awr			
Bob 15 munud			

12. Oes gennych chi unrhyw sylwadau eraill am y gwasanaethau trên presennol yn yr ardal a'i berthnasedd i'ch busnes neu gymuned?

Diwedd yr Arolwg – Diolch i chi am eich amser